**Navya Kakarla**

**MOBILE: +1- 470-884-8749**

**MAIL ID: navyakakarla416@gmail.com**

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***Professional Summary***

* Having 2.1 years of experience with Microsoft Dynamics CRM Implementation and development of medium to large Dynamics CRM solutions.
* Experience in CRM platform CRM 2016 online, on-premise & Dynamics365.
* Strong experience to use Jscript, MS CRM SDK Tool, and Microsoft Dynamics CRM customization parts.
* Having good experience in Plug-in development, and JavaScript for application validations.
* Experience with Dynamics CRM customizations and extensions.
* Extensively worked on configuring the privileges and access level based on employee role On client place.
* Expertise in Managed and Unmanaged Solution Packages.
* Proactively involved in providing the solution for resolving the issues in the Production Environment.

***Education Summary***

1. Presently pursuing master’s at Kennesaw state university 3rd semister department of computer science.

→ B.Tech (ECE) from Malineni Perumallu Educational Societies, JNTU, Kakinada from

2015 -2019 With the percentage of 69.2%

→ Intermediate (MPC) from Sri Chaitanya jr college guntur from 2013-2015 with the percentage of 83.2 %

→ 10 classes (SSC) from bhashyam school , Guntur 2013 with a percentage of 83%

***Technical Skills***

**Language**  **:** MS CRM

**Microsoft Dynamics** : Microsoft Dynamics CRM 2016 &365.

**Web Tech** : HTML

**Scripting** : JavaScript.

***Employment Details***

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***Projects Involved***

**Project #1:**

**PROJECT NAME: AIIMS Health Care Program**

Role: Software Developer

Project Type: MS CRM – On-Premise

Technology: Plugins, Custom workflows, JavaScript

Database: sqlserver2014, Azure

Team size: 12

**Project Description:**

AIIMS Health Care Program is a system for managing customer details like registration, transactions, and loyalty management. We have implemented a system to capture customer details in bulk that we receive from 12 different business units. We have provided the WebApi for the communication between the AIIMs store application and MS CRM. This is a big project as we are handling 5 to 10 lac transactions every day that come via Web API to IDB (Intermediate Data Base) and windows service is processing the data from IDB to CRM. We are calculating the loyalty points for the loyal customers and upgrading or downgrading the customer’s tier(Silver, Gold, Platinum) by using plugins.

**Roles and Responsibilities.**

* Involved in Creating Entities, fields, workflows, dashboards, Ribbon customizations.
* Responsible for developing Java scripts, plug-ins, workflows, and customizations according to requirements.
* Developed Web APIs.
* Developed windows service.
* Involved in creating different schedulers.

**Project #2:**

**Project Name: Alcon**

**Technical Environment**: MS CRM Web API

**Environment Mode:** MS CRM D365 (On-Premise)

**Role** **:** Team Member

**Team Size :** 6

**Description: Alcon** application used by Alcon. It is the Scientific Opportunity Management solution designed and developed exclusively for Alcon Pharmaceuticals.

**Roles and Responsibilities:**

* Analyze and understand the business requirements.
* Responsible for developing Java scripts, plug-ins, workflows, and customizations according to requirements.
* Customization and configuration of CRM as per detailed design

***Personal Profile***

**Name** Navya.k

**Date of birth**: 04/07/1998

**Gender**: Female.

**Marital Status**: Un-Married.

**Nationality**: Indian.

**Languages known** : English, Telugu.

**Address : 5-126,Naganna Palem,Maddipadu Mandal,PIN:523211,**

Praksam(Dist), Andhra Pradesh.

***Declaration***

I hereby declare that the information furnished above are true and correct to the best of my knowledge and belief.

**Date:**

**Place:**

**(Navya.K)**